ANNEX C

SERVICE SCHEDULES

MELITA LIMITED

INDEX

RIO Services

Service Schedule	Service Title
I.	**MELITA Fixed National Termination Services**

RIO SERVICE SCHEDULE I
MELITA Fixed National Termination Services

This Service Schedule forms an integral part of this Agreement and shall be coterminous with the Main Body of this Agreement such that the event of the termination for whatsoever cause of the Main Body shall bring about the termination of this Service Schedule, and the event of the continuation in force of the Main Body shall imply the continuation in force of this Service Schedule.

1. Definitions

1.1. In this Service Schedule, a reference to a Clause or Appendix unless stated otherwise, is to a clause or appendix of this Service Schedule. Words and expressions have the meaning given in Annex A of this Agreement.

2. Description of Service

2.1. Subject to the provisions of this Service Schedule, Melita shall convey Melita Fixed National Termination calls handed over from the Operator Network for termination to fixed and special numbers served on the Melita Network.

3. Terms and Conditions

3.1. The Parties shall agree in advance all necessary technical requirements identified in Annex E for the conveyance of Calls pursuant to this Service Schedule.

3.2. Melita shall convey Melita Fixed National Termination Calls during those periods of time and at the same standard and quality of service as Melita conveys all other Calls originating within the Melita Network.

3.3. Melita shall correct faults that occur in its Network which affect the conveyance of Melita Fixed National Termination Calls in accordance with its normal engineering practices. For the avoidance of doubt, Melita does not warrant that its Network is, or will be, free from faults.

3.4. CLI for network and presentation purposes shall, where available, be made available for all Melita Fixed National Termination Calls presented for delivery in the Melita Network, subject to the right of privacy and data protection of any Customer under applicable legislation. In any case, CLI is to be provided in accordance with Clause 13 of the Main Body of this Agreement.

4. Routing

4.1. For the purpose of routing Melita Fixed National Termination Traffic destined for national numbers served on the fixed domain of the Melita Network, the single Melita Point of Interconnection will be used.

5. Charging

5.1. For the termination by Melita of Melita Fixed National Termination Traffic, Operator shall pay Melita a charge calculated in accordance with the rates specified in Melita's RIO Services Price List, as may be amended from time to time in accordance with the Main Body of this Agreement and any applicable legislation.

5.2. Traffic charging shall be based on chargeable cumulative seconds for each Billing Period rounded to the nearest minute.

APPENDIX A to RIO Service Schedule I

Melita Fixed National Termination Services applies for calls towards non-ported numbers from fixed and special number ranges allocated to Melita as established in the National Numbering Plan Allocations matrix, as well as for calls towards ported-in fixed and special numbers.

List of the above-mentioned number ranges may be accessed via the following link: MCA - Numbering Plans